Exam Code: C_OCM_2503

Exam Name | SAP Certified Associate – Organizational Change Management

Total No. of Questions: 80

Passing Percentage: 63%

Exam Duration: 180 Minutes.

Get In Touch

Website: www.examdumps360.com

Email Id: examdump360@gmail.com

Contact: +91-9871952577

Question 1

How should a change manager proceed when developing the initial change plan?

    A. Use a different planning tool than the project manager to enhance the visibility of change management within the project

    B. Only start the development when the available information allows detailed planning to avoid later adjustments

    C. Consider interdependencies between change management tasks and key project milestones to ensure synchronization with the project plan

    D. Align the initial change plan with the key stakeholders of the impacted business units to ensure their buy-in

Answer C D

Question 2

How are users impacted by the implementation of an SAP cloud solution?

Note: There are 2 correct answers to this question.

    A. They must adopt the new best-practice processes.

    B. They must prepare for a long implementation process.

    C. They must get accustomed to ongoing change.

    D. They must customize the solution according to their specific needs.

Answer A C

Question 3

In the SAP Activate prepare phase, the cloud project is set up and officially launched.

Which change management activities are usually started in this phase? Note: There are 3 correct answers to this question.

    A. Develop an initial change plan for the cloud project

    B. Identify the key stakeholders and conduct a stakeholder analysis

    C. Conduct a detailed change impact analysis

    D. Develop and align the change network strategy

    E. Facilitate the role mapping process

Answer A B D

Question 4

Which communication assets are usually developed at an early stage of an SAP cloud project? Note: There are 2 correct answers to this question.

    A. An FAQ list describing the key change impacts for different user groups
    B. A modular overview presentation providing generic project information
    C. A glossary explaining typical SAP and business terms used in the cloud context
    D. A cheat sheet giving hands-on advice about how to use the new cloud system

Answer B C

Question 5

What are typical agenda topics for a change network kick-off meeting?

Note: There are 2 correct answers to this question.

    A. Input of the subproject managers on challenges and hurdles in their respective area of responsibility
    B. Input of the project manager on experiences with change networks in previous projects
    C. Input of the change manager on the change network approach and the change agent role
    D. Input of the project sponsor on the importance of the project for the company

Answer C D